

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS Executive Office of Health and Human Services

IMPORTANT INFORMATION ABOUT TUFTS HEALTH PLAN AS A MEDICAID HEALTH PLAN CHOICE

EOHHS announced in April that three managed care organizations were awarded contracts with Medicaid. Tufts Health Plan joined Neighborhood Health Plan of Rhode Island and UnitedHealthcare as a health plan choice for Medicaid recipients.

Tufts Health Plan will be available as a plan choice beginning on 7/22/2017. This means that new Medicaid recipients enrolled in RIte Care, Rhody Health Partners or Expansion will have the option of selecting one of the three plans. Depending on when the member applies and in what product they are enrolled (RIte Care, Rhody Health Partners or Expansion), enrollments could be effective as early as 8/1 for RIte Care members or 9/1 for Medicaid Expansion and Rhody Health Partners members. Since all three plans are required to offer the same benefit package, members should be encouraged to call the plans to be certain that their providers and prescriptions are covered by the plan they would like to choose.

The member service lines for all three plans are:



1-401-459-6020 or 1-800-459-6019 nhpri.org



1-866-738-4116 www.ritogether.com



1-800-587-5187 UHCCommunityPlan.com

Additionally, Medicaid Open Enrollment is scheduled for September 1 through October 31. Medicaid members enrolled in RIte Care, Medicaid Expansion and Rhody Health Partners will receive letters advising them of the opportunity to change health plans. Members will be able to select a new plan during this time period, if they choose. At the end of the Open Enrollment period, members will only be able to change plans for good cause, until the next Open Enrollment period. More information on Open Enrollment will follow.